

# Wyn Vogel (Porter)

## Current Positions:

- Creative Director – **Fish Lane Studios**
- Director and Consultant – **Australian Knowledge Management Group Pty Ltd**

| <b>ACADEMIC QUALIFICATIONS</b>                |   |
|---|---|
|   | <p>Bachelor of Arts – majoring Anthropology<br/>1973 Macquarie University – Sydney – withdrawn without penalty</p> <p>Research Masters in Business – 1995<br/>Queensland University of Technology – partial completion</p>  |
| <b>PERSONAL AND PROFESSIONAL CAPABILITIES</b> |   |
|   | <ul style="list-style-type: none"> <li>♦ Business analysis and management advisory services</li> <li>♦ Integrated management systems, incld. OH&amp;S &amp; Environmental management in the tertiary, defence and natural resource management environments</li> <li>♦ Regional development experience</li> <li>♦ Project management capability</li> <li>♦ Risk management experience</li> <li>♦ Commercialisation &amp; venture capital experience</li> <li>♦ ISO &amp; IEEE Standards implementation experience</li> </ul>   |
|   | <ul style="list-style-type: none"> <li>♦ Software &amp; systems engineering and lifecycle management – CMM capability</li> </ul>  |
| <b>PROFESSIONAL DEVELOPMENT</b>               |   |
|   | <p>Quality Vendor Evaluator Course – 1990<br/>Queensland Government Quality Assessment Unit<br/>Department of Business Industry and Regional Development</p> <p>Batalus UK – Standards Australia - 1991<br/>Quality Assessor and Vendor Evaluation Training Course</p> <p>Certificate in Quality Technology – 1992<br/>Certificate in Quality Improvement – 1992<br/>Australian Organisation for Quality</p>  |
| <b>PROFESSIONAL CONTRIBUTIONS</b>             |   |
|   | <ul style="list-style-type: none"> <li>• Guest Lecturer 2002 – University of Melbourne on the ‘<i>Assessment of Organisational Infrastructures</i>’ for Year 4 Software Engineering Honours students.</li> <li>• Representative for Standards Australia to the International Organisation for Standardisation - TC176/SC2/WG15 - the international committee considering the broader Quality Principles and the revision of the ISO 9000 Family of Standards.</li> <li>• Standards Australia - Small Business Committee - resulting in Handbook 66.</li> <li>• Standards Australia QR8/4 – Past Chair of Committee on Phased Implementation.</li> <li>• Past member of Standards Australia QR10, whose main role is to monitor the activities of the International Organisation for Standardisation and the activities of CASCO.</li> <li>• Australian Quality Council - Editorial Group working on the Interpretation of the Australian Quality Awards for the Public Sector.</li> <li>• Member until May 1997 of the Joint Accreditation System of Australia and New Zealand (JAS-ANZ) Accreditation Review Panel.</li> </ul> |

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**RELEVANT CONSULTING/WORK EXPERIENCE**

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**NAME OF PROJECT**

Creative Director  
**Fish Lane Studios - Arts Hub  
and Online Gallery Shop**

<http://www.fishlanestudios.com>

In 2014 an international Arts Hub was established to progress programs in the Arts – sharing workshops and exhibition opportunities where possible.

Fish Lane Studios is also a collaborative Hub – generating public and private ‘Installations.’

Installation projects to date have included working with The St Vincent’s Private Hospital Brisbane – Queensland Australia Arts Program to play a role in creating a vibrant Hospital environment, through installation of the Arts – the goal being to motivate long term pain management patients to have an incentive to get up out of bed and walk with their therapists – talking with other patients as appropriate.

*The Goal – to lift patient spirits and speed up the healing process.*

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**NAME OF PROJECT**

Director and Consultant  
**Australian Knowledge  
Management Group Pty Ltd  
2001 – to Current**

Australian Knowledge Management Group is a Strategic Consulting Group – working primarily in the fields of Organisational Performance Excellence, Organisational Performance Measurement and Development of Sustainable Commercial Business Systems including processes for Commercialisation.

For further information – head to the website – <http://www.akmggroup.com>

Wyn was one of the Founding Directors of this Consulting Group and still juggles a professional consulting role with AKMGroup, while working with her creative arts profile and the Fish Lane Studios.

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**NAME OF PROJECT**

Review and consolidation of ITS  
– University of Queensland  
infrastructure systems to ensure  
they can undergo external  
Certification Audit for the  
Division 2008.

This project is a follow up to  
initial work completed with them  
in 2005.

This project was undertaken during the period May to September 2008 and resulted in the Division being awarded a full External Triennial Certification for their Information Technology Services Division (ITS).

This Division is responsible for the planning, design and management of the total information technology infrastructure for the University of Queensland.

Information Technology Services provides a wide range of IT services to over 36,000 students, 5,500 academic and general staff, and 7,000 users in the wider community. ITS pro-actively supports the administrative, teaching, learning and research needs of its customers in a rapidly changing environment.

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**NAME OF PROJECT**

Design, construction and sale of  
a property development  
involving an arts resource centre,  
accommodation and restaurant in  
regional Victoria.



This project was an initiative/opportunity to take a historical precinct in a regional area of Victoria and allowed us to save the original historic buildings and develop an arts resource precinct for the small, but very busy holiday centre of Port Fairy.

The precinct had a fully stocked Art Resource Centre, holiday art programs for young children, adult classes and weekend escapes – allowing adult’s time to relax and discover their creative side.

This project took me back to my roots and my involvement in the planning, development and coordination of a community development project aimed at integrating a remote mining community for the then, Collinsville Uniting Church, Queensland Electricity Commission & Mount Isa Mines Corp (MIM) in Collinsville.

This has then been followed by a number of regional projects in Queensland and although the most recent project was Victorian based my links with Queensland and activities here have not been severed, rather strengthened since my return mid 2008.

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**RELEVANT CONSULTING/WORK EXPERIENCE**

**NAME OF PROJECT**

Various intervention and management consultancies to streamline regional Natural Resource Management Groups in Queensland.

2006 and 2007 have been associated with a range of consultancy activities under the umbrella of **Australian Knowledge Management Group** -primarily aimed at streamlining and developing stronger management practices for the Natural Resource Management Sector in Queensland and interstate.

This involved consultancy in the areas of:

- Corporate Governance
- Risk Management
- Strategic Planning
- Review and enhancement of Rules of Association and/or board structures
- Review, development and/or streamlining key business process activities aimed to enable the organisations concerned move to more commercial structures and management systems.

Organisations I have worked with over this period include:

- Queensland Murray Darling Committee Inc.
- Burdekin Dry Tropics NRM
- Mackay Whitsunday NRM
- Murrumbidgee Catchment Management Authority, NSW

**NAME OF PROJECT**

**CONSOLIDATION AND REVIEW SUSTAINABILITY PROJECT FOR 2006 EXTERNAL CERTIFICATION AUDIT FOR ITS DEPARTMENT – UNIVERSITY OF QUEENSLAND.**

March 2006 saw the Division enter into a new stage of business improvement and a second round of assessment associated with the ISO 9001 Certification.

The requirement for the period was to assist the Division to bed down their own review processes and ensure they were ready for this next round of activities.

**NAME OF PROJECT**

**SUSTAINABILITY PROJECT FOR THE ITS DEPARTMENT – UNIVERSITY OF QUEENSLAND**

2005 saw a completion of the Sustainability Project commenced in 2003, including the preparation of a proposed risk management framework and template for a risk policy for the Division.

Also completion of an associated program to take the Division through to ISO 9001 Certification by early 2005.

**NAME OF PROJECT**

**PROJECT MANAGEMENT WORKSHOP**

This workshop was designed to enhance the research capability of the Centre for Magnetic Resonance at the University of Queensland. The workshop included a team of fifteen research scientists about to commence a significant research project and covered all aspects of project planning, scheduling, design and extraction of contract requirements, project tracking and management of all related project data, records management and reporting.

**NAME OF PROJECT**

**MONASH UNIVERSITY – MELBOURNE 2004**

Service Management and Quality Project. Advising Monash Information Technology Division on the best approach to mapping of their key services and improvement strategies to assist enhance the overall delivery of these services to the Monash University community.

**NAME OF PROJECT**

**UNIVERSITY OF QUEENSLAND 2004**

Monitoring of the Sustainability in the Workplace Project commenced in 2003. \*Note details below – for implementation of Programs with The University of Queensland

**NAME OF PROJECT**

**DEPT OF HEALTH & AGING 2003**

Consultancy on strategic planning and design of specialist program and reporting for Packaged Care Accountability Framework.

This included a training for Departmental staff to ensure:

- a detailed understanding of the Packaged Care Accountability Framework;
- a structured national approach and methodology for the review and analysis of the performance of packaged care providers, and
- the opportunity to further develop their understanding of, and skills in, quality management and the review of packaged care services.

## WYN VOGEL (PORTER) – CURRICULUM VITAE – APRIL 2015

### RELEVANT CONSULTING/WORK EXPERIENCE

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| <p><b>NAME OF PROJECT</b><br/> <b>UNIVERSITY OF QUEENSLAND</b><br/> <b>2003</b></p>  | <p>Sustainable Workplace Development – review, analysis, gap closure and improvement strategies for the Information Technology Services Division of the University of Queensland. This also includes preparation of the Division for ISO 9001:2000 certification and benchmarking against the ITIL Framework.<br/>         Business continuity planning.</p>  |
| <p><b>NAME OF PROJECT</b><br/> <b>UNIVERSITY OF QUEENSLAND</b><br/> <b>2002</b></p>  | <p>Strategic planning, review and enhancement of supporting infrastructures – including the upgrade of the business management systems to meet the requirements of ISO 9001:2000 - Business/Quality Management Systems - ISO 14001 – Environmental Management Systems and AS/NZS 4801 – Occupational Health and Safety Systems Certification – For Property and Facilities Division – University of Queensland.</p> |
| <p><b>NAME OF PROJECT</b><br/> <b>COMMERCIALISATION PROJECT - EMERGING ENTITY – THE CENTRE FOR MAGNETIC RESONANCE</b><br/> <b>UNIVERSITY OF QUEENSLAND</b><br/> <b>2002/03</b></p> | <p>Strategic planning, environmental scanning, competition and risk analysis internalised through the development of ISO 9001 compliant - operational systems to support a key R&amp;D commercialisation support project – The Centre for Magnetic Resonance Workshop.</p>  |
| <p><b>NAME OF PROJECT</b><br/> <b>QUALITY ASSURANCE IN COMMUNITY CARE PACKAGES</b><br/> <b>1999-2000</b></p>   | <p>Specialist advice partnering with Alt Beatty &amp; Associates in development of a proposal for monitoring and assessment of Community Care Providers for the Federal Department of Health.</p>   |
| <p><b>NAME OF PROJECT</b><br/> <b>AGED CARE STANDARDS AND ACCREDITATION AGENCY</b><br/> <b>1997-1998</b></p>   | <p>Co-development with Alt Beatty &amp; Associates of Assessment Tools and Methodology – for the national Aged Care Accreditation Program</p>   |
| <p><b>NAME OF PROJECT</b><br/> <b>AUSTRALIAN QUALITY COUNCIL</b><br/> <b>1995-1996</b></p>   | <p>Writing of “Business Growth Through Quality” – 15 module small business program including modules relating to strategic and operational planning, infrastructure and commercial system development to support delivery of identified goals.</p>  |
| <p><b>NAME OF PROJECT</b><br/> <b>UNIVERSITY OF QUEENSLAND</b><br/> <b>1995-1997</b></p>   | <p>Implementation of the 1st Integrated management System into a Tertiary Institution in Australia – The Queensland University – Property and Facilities Division.</p> <p>ISO 9001- Business/Quality Management Systems - ISO 14001 – Environmental Management Systems and AS/NZS 4801 – Occupational Health and Safety Systems Certification – For Property and Facilities Division – University of Queensland</p> |
| <p><b>NAME OF PROJECT</b><br/> <b>ACCREDITATION FOR DISABILITY RESIDENTIAL PROVIDERS</b><br/> <b>1992-1994</b></p>   | <p>Specialist advice to ACCROD (Canberra) on possible strategies for policy and program implementation.</p>   |

**OTHER WORK EXPERIENCE**

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**NAME OF PROJECT**  
Adacel Technologies  
1997-2001

**Development and deployment of global business systems, including the strategic planning and integration of merger and acquisition activities associated with this fast growing software development entity – Melbourne & Eastern Seaboard - Aust., Manchester UK., Montreal Canada and Chicago USA.**

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**MANAGER QUEENSLAND GOVERNMENT QUALITY ASSESSMENT UNIT**

**Responsible for development of policy and supplier assessment** associated with the State Purchasing Policy and Supplier Accreditation Program and **management of the Queensland Government Quality Assessment Unit and all its functions**, including the training and coordination of the 120 quality system assessors state wide.  
1991 - 1995

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**CONTRACTED TO COORDINATE THE ESTABLISHMENT OF THE QUEENSLAND GOVERNMENT QUALITY ASSESSMENT UNIT.**

**Establishment of the Queensland Government Quality Assessment Unit and development, training and support of 120 quality assessors state wide.** Department of Business Industry and Regional Development  
1990

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**CONCEPT AND DEVELOPMENT OF COMMERCIAL ART GALLERY AND RETAIL PRECINCT –**

At the Heritage Hotel – Edward St Brisbane.

**Strategic planning, establishment and development**, of a commercial art gallery, studio and retail precinct “The Corporate Gift” located in the newly developed – heritage listed Beaufort Heritage Hotel, now the Stamford Plaza.

From this location Wyn exhibited her own and other artist’s works – holding eight formal exhibitions and selling to the corporate market, as well as the local tourist and business trade attracted to the site and the nearby Botanical Gardens.

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**ADMINISTRATOR**

**Responsible for all administration activities**, relevant to this small computer company developing software relating to the legal, tourism and hospitality industries. Head office Brisbane – regional offices Sydney and the UK. Interactive Management Systems.

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**SECRETARY MANAGER KINGAROY REGIONAL DEVELOPMENT BOARD**

**Secretary Manager – Kingaroy Regional Development Board**

Industry and tourism development center, with all related functions.

Central agency within the region for the Department of Business Industry and Regional Development, Commonwealth Employment Service and Wide Bay Burnett Building Society.

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**MAJOR FUNCTIONS REPORTING TO THE BOARD**

To carry out, research and promote the industrial, civic and general development of the region. To collect, compile and process all the local information pertaining to primary, secondary, tourist and tertiary industries; to investigate the best methods and avenues of publicising information and promoting the industries and interests of the region.

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**ESTABLISHMENT OF STUDIO DEVELOPMENT DESIGN CO**

**Establishment of Studio Development Design Co** and a full time commitment to working with community groups such as the Gladstone Potters Group and my own design studio – consulting for Gladstone Community Development Board – community development.

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This included involvement on the steering committee for the Community Arts Officer and interaction with the Gladstone Promotions Bureau, in providing them with consultation and hands on development of a community arts project for their first major FREEPS.

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**Coordinator – Collinsville  
Community Art Group**

**Planning and coordination of a community development project aimed at integrating a remote mining community.**

**Supported by:**

Collinsville Uniting Church,  
Queensland Electricity  
Commission & MIM

This was a particular opportunity in late the 70's early 80's in an isolated environment to establish a program for the stimulation of initiatives of a wide variety of people drawn together in a mining/power station environment. It resulted in the coaxing of multi skilled people to mutual creative development. Unusual outcomes were evident. Work involved the structuring of courses and teachers, requiring development of a support network both, within the region and externally for materials and information – including Brisbane and Townsville.

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